



Mark E. Hollingshead, M.D.  
Ryan T. Barrett, M.D.  
Jason R. Besecker, O.D.  
Dylan Hatfield, O.D.

**Hollingshead Eye Center, PC, SurgiCare Center of Idaho, LLC, and LaserCare Center of Idaho, LLC**, henceforth referred to as Hollingshead Eye Center, PC.

Hollingshead Eye Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Hollingshead Eye Center, PC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Hollingshead Eye Center:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, or other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Louis M. Pennow, Administrator, and Civil Right Coordinator.

If you believe that Hollingshead Eye Center, PC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax, or email:

Louis M. Pennow  
360 E Mallard, Dr. Ste. 110  
Boise, ID 83706  
direct phone line 208-386-3299, fax 208-386-3233  
[lpennow@hollingsheadeyecenter.com](mailto:lpennow@hollingsheadeyecenter.com).

If you need help filing a grievance, Louis M. Pennow, Administrator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 2021 1-800-868-1019, (TDD 1-800-537-7697).

Complaint forms are available at <http://www.hhs.gov/ocr/filing-with-ocr/index.html>

**Hollingshead Eye Center, SurgiCare Center of Idaho and LaserCare Center of Idaho** comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

### **Español (Spanish)**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-208-336-8700 (TTY: 1-800-855-2880).

### **繁體中文 (Chínes)**

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-208-336-8700 (TTY: 1-800-855-2880)。

### **Srpsko-hrvatski (Serbo-Croatian)**

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-208-336-8700 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1-800-855-2880).

### **한국어 (Korean)**

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-208-336-8700 (TTY: 1-800-855-2880)번으로 전화해 주십시오.

### **नेपाली (Nepali)**

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-208-336-8700 (टिडिवाइ: 1-800-855-2880) ।

### **Tiếng Việt (Vietnamese)**

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-208-336-8700 (TTY: 1-800-855-2880).

### **العربية (Arabic)**

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-208-336-8700 (رقم هاتف الصم والبكم: 1-800-855-2880).

### **Deutsch (German)**

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-208-336-8700 (TTY: 1-800-855-2880).

### **Tagalog (Tagalog – Filipino)**

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-208-336-8700 (TTY: 1-800-855-2880).

### **Русский (Russian)**

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-208-336-8700 (телетайп: 1-800-855-2880).

### **Français (French)**

ATTENTION : Si vous parlez français, des services d'aide linguistique-vous sont proposés gratuitement. Appelez le 1-208-336-8700 (ATS : 1-800-855-2880).

### **日本語 (Japanese)**

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-208-336-8700 (TTY:1-800-855-2880) まで、お電話にてご連絡ください

### **Română (Romanian)**

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-208-336-8700 (TTY: 1-800-855-2880).

### **Ikirundi (Bantu – Kirundi)**

ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-208-336-8700 (TTY: 1-800-855-2880)

### **فارسی (Farsi)**

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با تماس بگیرید. (1-800-855-2880) (TTY: 1-208-336-8700)